

Return Policy

You may return or exchange items you have purchased from Precision Scale on-line under the following terms and conditions;

- All return claims must be made within 30 days of shipment date
- All returned items must be received in salable condition with all manuals, parts and paperwork intact
- All returns must be in original packaging
- All returns are subject to inspection and manufacture's approval
- All returns that are not exchanged for another item are subject to a 20% restocking fee
- Incorrect product: We will accept all shipping costs incurred if we provided wrong product; however, we will not be responsible for shipping charges on product ordered incorrectly by the customer.
- Defective items will be replaced without charge
- If the return item was defective or the result of our error (you received an incorrect or defective item) we will pay the return shipping costs
- Please report damaged or missing items within 3 days of delivery by calling toll free 1 855 284-0026 in Canada
- Please ship all returns to:
 - Precision Giant Systems Inc.
Bay 7, 10 Wrangler Place SE
Calgary, Alberta, T1X 0L7